Pillows

Fabric Care

If washing the fabrics, do so using cold water and mild detergent. Cold tumble dry only as heat shrinks and fades colors in some fabrics. More importantly, heat flattens the polyester fill and may shrink it as well.

Hotel laundries should test wash a unit or two under strict controls when the new fabrics arrive. If cold washing/cold drying takes too long, permanent press settings may be used as an alternative. Be careful not to apply any more heat as it can be destructive. No matter how many times the fabric is washed successfully, it only takes one washing or drying with too much heat to permanently change the appearance or size of the fabric— cotton fabrics become narrower, while polyester fabrics become wider.

If there is any possibility that bleaches were used in a previous wash, laundry machines should be scoured before washing Threadwell fabrics. Washing machines and dryers should also be checked for burrs that may snag fabrics or sewing threads.

If hotels are dry cleaning fabrics, whether on or off property, they should take care to have a unit or two of a newly-cleaned shipment tested on arrival, re-checking the appearance and size.

Cigarette Burns

On polyester fabrics, small cigarette holes are a universal complaint. They are not actual burns, but holes where cigarette ashes have melted the yarns. To date, there is no acceptable way to repair this type of damage. Many hotels with smoking and non-smoking rooms simply tag the bed covers with small holes and use them in their smoking rooms. A smoker would not be offended with a small hole caused by cigarette ash as a non-smoker would.